

BAHAWALPUR WASTE MANAGEMENT COMPANY


Date: 29-04-2024

SUBJECT: - MINUTES OF PRE-PROPOSAL MEETING FOR OUTSOURCING OF SOLID WASTE MANAGEMENT SERVICES (ALONG WITH AVAILABLE RESOURCES) FOR BAHAWALNAGAR DISTRICT

Reference to the subject cited above,

A pre-proposal meeting was held on 27-04-24 at 11:00 am in the office of Bahawalpur Waste Management Company (2-B, Ghaznavi Road Model Town "A" Bahawalpur)


Following clarifications were submitted by M/s ARAR INNOVATIONS (PVT) LTD. Vide ref. No: ARAR/2024/803

Sr No.	PQD Reference	Required Clarifications by M/s ARAR INNOVATIONS (PVT) LTD	BWMC Reply
Section II. PREQUALIFICATION DATA SHEET (PDS)			
1	ITA 3.1 Joint Venture / Consortium is allowed	It is mentioned in the Bidding Document that Joint Venture / Consortium is allowed, however the Pre-qualification document did not ascertain the maximum number of Joint Venture Partners. Clarification is required in this regard, whether there is limit on number of Joint Venture partners or unlimited Number of Partners can form Joint Venture / Consortium.	Its upto the companies and firms, whose are applying for the Pre-Qualification, there is no limit for Joint Venture.
Evaluation Criteria			
2	Note: - For Joint Venture (J.V) all partners must meet the eligibility requirements individually and before contract signing JV must be registered with the relevant authority. 	As per this clause, all Joint Venture partners are required to individually meet the evaluation criteria as outlined in the Pre-qualification Document. However, it is common practice for Joint Ventures to be formed when the lead partner or partners lack specific expertise, and collectively, the Joint Venture partners meet the required expertise as defined in the Evaluation Criteria. Considering this, It is kindly requested that the clause may be amended to allow Joint Venture partners to collectively meet the eligibility requirements, ensuring that the expertise and capabilities	As per Section III clause 1 "Eligibility Requirements / Pre-Requisite" All partners must meet the eligibility requirements, while evaluation will be made as mentioned in Section III clause 2. Evaluation Criteria

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		of the Joint Venture as a whole are taken into account during the evaluation process.	
3	<p><u>Clause 2.1: Similar Nature Projects Experience</u></p> <p>For the purposes of this requirement the definition of "relevant" means:</p> <ul style="list-style-type: none"> (i) Collection of solid waste or environmental goods / services (ii) Transport of solid waste or environmental goods / services (iii) Safe disposal / treatment of solid waste or environmental goods / services (iv) Construction and management of waste / any other environmental facilities (v) Waste Processing (vi) Waste to Energy (vii) Large scale HR Management Contract (500) (viii) Large scale Contract Management 	It is requested to please clarify that the interested firms may have experience in all mentioned definition or experience in any of the stated definition may be accepted as relevant experience.	Any one of the described definitions will be accepted as relevant experience mentioned in this clause.

Part 2. Service Requirement Section V. Scope of Services

4	<p>Sec - V (Scope of Services) (Rural)</p> <p>Clause (k): Establishment of a smart Complaint Management System, with access to the client</p> 	<p>In the light of the mentioned clause of the Pre-qualification document, it is requested to please clarify that is there any current complaint management system operating by Procuring Agency or new system needed to be established.</p> <p>Further, it is requested to please mention the specifications for the establishment of smart</p>	<p>The current complaint management system, known as "1139," is operational. Callers lodge complaints through this system. Complaints are logged by officers and assigned complaint numbers. The system forwards complaints to relevant supervisors for resolution. Complaints are updated within the BWMC 1139 group. Before-and-after pictures are taken to document resolution.</p>
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		Complaint Management System.	Feedback from complainants is solicited to ensure satisfaction. Resolved complaints are marked as completed and closed. Unresolved complaints are reopened for further attention. Customer feedback holds significant importance within the process. Additionally, there is the Saaf Bahawalpur Android application. This application automatically registers complaints for users. Users can conveniently report issues through the mobile app. The app streamlines the complaint registration process for faster resolution
5	Clause (m): Revenue Collection: Contractor will be responsible for revenue collection of waste collection / sanitation fee from the Residential, Commercial & Industrial etc. units as per the rates and categories notified by the government from time to time.	The document states that the Qualified Service Provide shall collect revenues from Households, Commercial & Industrial units by itself. However, it is not specified whether the Procuring Agency shall pay any sums against the capital Heads and Running Heads, or if all amounts shall be collected by the Residential, Commercial & Industrial units themselves. Clarification is required in this regard whether the Procuring Agency shall pay any sums against the Capital Heads and Running Heads, or all the amounts shall be collected by the Residential, Commercial & Industrial etc. units by itself.	Revenue collection mechanism will be defined in the bidding documents.

Participants of the Meeting:

Sr. No	Firm / Company Name	Representative of the Firm / Company	Phone Number	Email Address
1	M/s Shoaib Khalid Mines & Minerals	Mr. Zohaib Khalid	0300-0222281	Zohaib3928@yahoo.com
2	M/s The ARAR Innovation PVT LTD	Mr. Syed Muhammad Haseeb	0315-6597957	Haseebpeerzada633@gmail.com
3	M/s Shaheen & Yousaf Brothers Pvt Ltd	Mr. Muhammad Aslam	0302-7866527	m.arslan@gmail.com
4	M/s M/s Nazir & Company	Mr. Muhammad Hanzala	0300-0944421	

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5	M/s Saleem & Co Pvt Ltd	Mr. Nabeel	0302-8765561	Sac_mtn@yahoo.com
6	M/s Shoaib Khalid Govt Contractor	Mr. Shoaib Khalid	0300-8678968	Shoaibkhalid_349@hotmail.com
7	M/s Baghdad & Company	Mr. Sher Khan	0302-7953903	
8	M/s SITE GOVT Contractor	Mr. Muhammad Imran Bhatti	0300-9879243	Site.bwp@gmail.com
9	M/s QAAF Engineering Consultants	Mr. Muhammad Ahsan Sharif	0303-4199239	Ahsansharif.uet@gmail.com
10	M/s Outriders Pvt Ltd	Mr. Muhammad Bilal	0300-0681520	Bilal.bwppk@gmail.com

Procurement Committee of BWMC


Manager Procurement


Manager Operations


Manager MIS


Chief Financial Officer